

Working together on your future

**You have rights
and responsibilities**



Right to support

Are you unable to find work on your own?
We will help you find a suitable job. Together,
we look at what you need to find work.

Right to financial support

Do you have little or no income?
We will check if you can get financial support.
This helps you pay for things you need.

Right to holidays

You can go on holiday. Always tell your Fijnder
contact person before you go. You can go on
holiday for up to 28 days each year. This
includes holidays in the Netherlands and abroad.
You cannot save these days for the next year.

Right to privacy

We protect your personal information. We only
use information we need.

Duty to look for work

You do your best to find and keep a job.
Are you working with Fijnder to find
work or following a programme? Then
we expect you to take part.

Duty to take part

You must actively take part in finding work or in
a programme that helps you find work.
For example: applying for jobs, training, gaining
work experience

Duty to provide information

Always tell us honestly about changes in your
situation.
Tell your Fijnder contact person about changes
as soon as possible. For example, changes in:
your work, your income, where or how you live

Duty to cooperate

You must attend appointments and meetings
with your Fijnder contact person.
Together, we work on your future.

What do we expect from you?

- ➡ Keep your appointments
- ➡ Respond to messages
- ➡ Tell us about changes
- ➡ Do your best and take part
- ➡ Follow your rights and responsibilities

Important!

If you do not follow the agreements, this may
affect your benefit.

Questions or unsure about something?

Always contact your Fijnder contact person. Stay in touch.
This helps us support you and prevent problems.

Penalty payment from the IND

Did you receive money from the IND? Tell us!

The IND may have to pay you a penalty payment. This may affect your benefit. Make sure you know what to do. This can prevent problems with your benefit.

Send the IND letter to Fijnder



Did you receive a letter about a penalty payment?
Send a copy to your income adviser within 14 days.



Email: info@Fijnder.nl

Also tell your social support organisation:

- Interbeek (Berkelland)
- VluchtelingenWerk (Oost Gelre)
- De Post (Winterswijk)

Did you receive the penalty payment?

Tell Fijnder within 14 days.



Did the penalty payment increase your savings and other assets above the limit for receiving benefits?

Your benefit may then stop.

The amount of savings and other assets you can have depends on your situation.

Why is it important to tell us?



Did the penalty payment increase your savings and other assets above the limit for receiving benefits?

Your benefit may then stop.

Did you not tell us about the penalty payment?

You may have to pay back some of your benefit.

Keep proof of your money and expenses



We will ask you what you spent the money on.

Keep proof of your savings, other assets and expenses.

Did you spend some or all of the penalty payment? Keep proof of how you spent the money. This helps you show how your savings and other assets have changed.



Important

Can you not show us how you used the money?
Then we may not be able to assess your right to a benefit.



Questions?
Contact us.

